

AVIS AUSTRALIA TOUR RATES 2024 – 2025

NET RATE TERMS AND CONDITIONS

AVIS[®]

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AVIS AUSTRALIA INBOUND TOUR RATES 2024 - 2025

TERMS AND CONDITIONS

Commercial in Confidence

The Net Rate Terms and Conditions in this document are in conjunction with the [Avis Terms and Conditions of Standard Rental Agreement \(Rental Agreement\)](#), referred to as “The Terms and Conditions”). Avis Australia reserves the right with notice to update the Terms and Conditions at such times where amendments are required. In the event of any inconsistencies between Net Rate Terms and Conditions in this document and the [Rental Agreement](#), the Rental Agreement will prevail.

RENTAL PERIOD

Rates are calculated on a 24-hour period (1 day). For additional hours, an extra day will be charged and is payable direct to Avis by The Renter. The rate and conditions applied to the total rental are determined by the date of rental commencement and the renting location.

RATES

Avis Net Rates are issued in Australian Dollars (\$AUD) and available at selected Tour Programme participating locations in Australia (*refer to Avis Australia Tour Programme Location Listing*). Avis offers two (2) Net Rate products, Standard and Inclusive. For rentals commencing from Darwin, Alice Springs and Ayers Rock please use the applicable “incl NT” rates provided within the rate sheets.

Standard - AVIS Net Rate Inclusions:

| Net Rates | Vehicle Registration Fee (VRF) | Administration Fee | Premium Location Surcharge (PLS)/Concession Recovery Fee (CRF) | Goods & Services Tax (GST) | Loss Damage Waiver (LDW) | Excess Reduction | Kilometre Allowance | Mechanical Breakdown Assistance |
|--|--------------------------------|--------------------|--|----------------------------|--------------------------|---|---------------------|---------------------------------|
| On Airport (Incl NT) | ✓ | ✓ | ✓ | ✓ | ✓ | Option to purchase at the Counter on Collection | Refer KM Table | ✓ |
| Downtown (Incl NT) | ✓ | ✓ | ✓ | ✓ | ✓ | | Refer KM Table | ✓ |
| On Airport (Excl NT) & Excl NT/NWWA (Domestic Rates) | ✓ | ✓ | ✓ | ✓ | ✓ | | Refer KM Table | ✓ |
| Downtown (Excl NT) & Excl NT/NWWA (Domestic Rates) | ✓ | ✓ | ✓ | ✓ | ✓ | | Refer KM Table | ✓ |

Inclusive - AVIS Net Rate Inclusions:

| Net Rates | Vehicle Registration Fee (VRF) | Administration Fee | Premium Location Surcharge (PLS)/Concession Recovery Fee (CRF) | Goods & Services Tax (GST) | Loss Damage Waiver (LDW) | Excess Reduction (Zero Excess) | Kilometre Allowance | Mechanical Breakdown Assistance |
|--|--------------------------------|--------------------|--|----------------------------|--------------------------|--------------------------------|---------------------|---------------------------------|
| On Airport (Incl NT) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Refer KM Table | ✓ |
| Downtown (Incl NT) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Refer KM Table | ✓ |
| On Airport (Excl NT) & Excl NT/NWWA (Domestic Rates) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Refer KM Table | ✓ |
| Downtown (Excl NT) & Excl NT/NWWA (Domestic Rates) | ✓ | ✓ | ✓ | ✓ | ✓ | ✓ | Refer KM Table | ✓ |

Definition of Terms

- The Renter(s); refers to the person(s) who receives rental services under the terms of a Rental Agreement and any Authorised Driver (as defined in clause 2 of the [Avis Terms and Conditions of Standard Rental Agreement](#)).
- **Vehicle Registration Fee (VRF):** Applicable to all Australian Rentals.
- **Administration Fee:** Applicable to all Australian Rentals at a charge of approximately 3.5%.
- **Goods & Services Tax (GST):** Tax rate is 10%.
- **Premium Location Surcharge (PLS) / Concession Recovery Fee (CRF):** A varied fee, applicable for rentals from Airport and selected off-airport Locations. The fee may be calculated at up to 33% and is subject to change.
- **Loss Damage Waiver (LDW):** Subject to a damage excess (Standard Rates only). Please refer to the coverage options section of these Terms & Conditions and the [Avis Terms and Conditions of Standard Rental Agreement](#) for further information.

In the event a customer purchases extra products and services at the rental counter additional fees will apply – Admin Fee, GST and Premium Location Fees (PLS/CRF), payable directly to Avis at the time of rental.

KILOMETRE ALLOWANCE

As defined on the Avis Australia Tour Programme Location Listing, the following kilometre allowance will apply:

| APPLICABLE VEHICLES | KILOMETRE ALLOWANCE |
|--|--|
| ICAR SCAR FCAR FVAR CFAR IFAR FFAR PFAR | <p><i>Metropolitan & Country Locations: Rates include unlimited kilometres</i></p> <p><i>Remote Locations (excluding Northern Territory): Rates include 100 kilometres per day. Excess kilometres are charged at 27.5c per kilometre.</i></p> <p><i>Northern Territory: Rates include unlimited kilometres</i></p> |

VEHICLES

Vehicle types are given for descriptive purposes only and may vary by location. Reservations are confirmed by vehicle group and NOT by specific make or model. Not all vehicle groups are available at all locations. Please refer to your Fleet Guide for further information.

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DRIVERS LICENCE REQUIREMENTS

Avis Australia will rent to drivers that present a current driver’s licence; The Renter must have held the licence for 12 months. Avis Australia will not rent to any person on a Provisional or Probationary licence. If The Renters drivers licence is in any language other than English, it must be accompanied by an approved translation such as an International Driver Permit, issued in accordance with a United Nations Convention on road traffic. An international drivers permit is not a stand-alone document and must be carried with The Renters valid domestic driving licence.

COVERAGE OPTIONS

Loss Damage Waiver: Loss Damage Waiver is the coverage (included in the rates) provided on the rental vehicle and Third-Party Property, which is subject to the excess. Loss Damage Waiver is subject to the terms and conditions detailed on the rental agreement.

Inclusive Rates: When an Avis vehicle is involved in an accident, zero excess is applicable providing the vehicle is used in accordance with the terms and conditions of the rental agreement and the laws of the state. Failure to adhere to the terms and conditions and laws of the state will result in The Renter being responsible for all damage and costs associated with the vehicle.

Not all locations participate in the Inclusive Rate program. Please refer to the Avis Australia Tour Programme Location Listing to see participating locations for this programme.

Standard Accident Excess: When an Avis vehicle is involved in an accident the excess is applicable providing the vehicle is used in accordance with the terms and conditions of the rental agreement and the laws of the state. Failure to adhere to the terms and conditions and laws of the state will result in The Renter being responsible for all damage and costs associated with the vehicle.

| APPLICABLE VEHICLES | EXCESS | EXCESS REDUCTION OPTIONS PURCHASED LOCALLY |
|--|---|--|
| ICAR SCAR FCAR FVAR CFAR IFAR FFAR | \$5,445 (includes GST, Admin Fee and Credit Card Surcharge) | \$34.44 per day reduces excess to \$838.00 Or A nil excess option is available at the counter (price includes GST, Admin Fee and Credit Card Surcharge) |
| APPLICABLE VEHICLES | EXCESS | EXCESS REDUCTION OPTIONS PURCHASED LOCALLY |
| PFAR | \$5,760 (includes GST, Admin Fee and Credit Card Surcharge) | \$36.73 per day reduces excess to \$1,152.00 Or A nil excess option is available at the counter (price includes GST, Admin Fee and Credit Card Surcharge) |

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COVERAGE OPTIONS CONTINUED...

Please note: Subject to the terms and conditions of the [Rental Agreement](#), the Loss Damage Waiver will not apply and The Renter must always pay to Avis the full cost of:

- a) Overhead Damage or Underbody Damage (including, without limitation, damage which occurs if you come into contact with including, but not limited to, a bridge, a tunnel, a tree, or the roof or boom gate of a car park; or damage, including but not limited to, the exhaust systems, suspension and chassis caused by carelessly driving over gutters or kerbs or driving along poor quality roads at excessive speeds) which damage is not attributable to Fair Wear and Tear;
- b) You driving the Vehicle in a manner that results in total or partial inundation or immersion of the Vehicle in water or exposure of the Vehicle to salt water including, without limitation, damage which occurs as a result of You driving the Vehicle through floods, creeks or rivers;
- c) damage to the Vehicle caused by a breach of clause 3, 4.1, 5.1, 5.8 or 7.1 of the Avis Rental Terms and Conditions (save, in respect of clause 4.1(n), for minor infractions) by You;
- d) damage to a tyre or an Accessory not attributable to Fair Wear and Tear that is caused deliberately or recklessly by You;
- e) theft of the Vehicle, unless You report the Vehicle as stolen to the police immediately on becoming aware of the theft, provide full details of the theft and provide a copy of the police report to Avis as soon as You receive it; or
- f) loss or damage to Your property, the property of a member of Your immediate family or of a person related to You or a person residing at Your premises if that loss or damage is caused by a breach of these Terms and Conditions by You.
- (g) If the Vehicle is returned in an excessively poor condition (excluding Fair Wear and Tear) and/or if You or any other person has been smoking in the vehicle (in breach of clause 4.1 (i) of the Avis Rental Terms and Conditions); You may be required to pay the cost of any professional cleaning or odour extraction reasonably incurred by Avis and a reasonable administrative fee reflecting the cost of making arrangements for professional cleaning or odour extraction.

For the purposes of the above paragraphs (a) to (g), any reference to You refers to the Consumer Customer or Personnel (as applicable) with whom the Rental Agreement is made and includes an Additional Driver and any person the Renter or the Authorised Driver allow to drive the Vehicle.

For the avoidance of doubt, in the event of any inconsistencies between the [Rental Agreement](#) and the above paragraphs (a) to (g), the terms of the [Rental Agreement](#) will prevail.

AGE REQUIREMENTS

ICAR, SCAR, CFAR vehicles – Minimum 21 years of age

FCAR, FVAR, IFAR, FFAR, PFAR – Minimum 25 years of age

No maximum age applies.

ADDITIONAL DRIVERS

Avis Australia will provide one Additional Driver at no cost. Fees will apply to each individual additional driver (i.e. a third or fourth driver etc.)

- \$5.50 per day, per additional driver
- Max charge of \$38.50 inc GST per additional driver (5 day max charge)
- It is essential that proof of a valid driver's licence is provided and that the additional driver signs the rental agreement.

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ONE WAY RENTAL POLICY

All One Way rentals including those listed under One-Way Rental Policy Exceptions are provided “On Request” and subject to availability.

“On Request” means supply of the requested vehicle is subject to confirmation by Avis (free sale does not apply).

One way fees are quoted including GST and will also attract an Admin Fee and PLS. One Way fees are additional to the rental charges and are payable direct to Avis by The Renter.

Continuous rentals of a minimum rental duration of 72 hours (3 days x 24 hours) do not incur a One Way Rental fee unless noted below.

New South Wales (NSW), Australian Capital Territory (ACT), Victoria (VIC), Queensland (QLD), South Australia (SA)

One way rental fees are determined as per the table below, when renting between these States and Territories. Fees apply to rentals less than 72 hours (3 days x 24 hours) unless noted as an exception.

| ONE WAY DISTANCE (KILOMETRES) | ONE WAY RENTAL FEE |
|-------------------------------|--------------------|
| 0 – 100 | \$27.50 |
| 101 – 200 | \$55.00 |
| 201 - 400 | \$110.00 |
| 401 - 1000 | \$220.00 |
| 1001 + | \$330.00 |

One Way Rentals – Into / Out of Northern Territory and Western Australia

A minimum rental duration of 7 days (7 X 24 hours) applies, and a **non-waivable one way fee of \$1,100.00 is applicable** unless noted as an exception.

One Way Rentals are only permissible on the following vehicles, IFAR, FFAR and PFAR, provided “On Request” and subject to availability.

Rentals commencing from specified Airport and downtown locations in Queensland, New South Wales, Australia Capital Territory, Victoria and South Australia may be driven one way into the Northern Territory and Western Australia and vice versa – see table below

| ACT | NEW SOUTH WALES | QUEENSLAND | SOUTH AUSTRALIA | VICTORIA | WESTERN AUSTRALIA | NORTHERN TERRITORY |
|---|--|--|---|---|---|---|
| Canberra Airport (CBR) Canberra City (FG5) | Sydney Airport (SYD) World Square (SY5) | Cairns Airport (CNS) Cairns City (CQ4) Brisbane Airport (BNE) Brisbane City (BNO) Gold Coast Airport (OOL) | Adelaide Airport (ADL) Adelaide City (AD1) | Melbourne Airport (MEL) Melbourne City (ME1) Avalon Airport (AVV) | Perth Airport (PER) Perth City (PE1) Broome Airport (BME) | Darwin Airport (DRW) Alice Springs Airport (ASP) Ayers Rock Airport (AYQ) |

One Way Rentals are also permissible from Perth, Karratha, Port Hedland, and Kununurra to and from Darwin, Alice Springs and Ayers Rock, provided “On Request” and subject to availability.

One-Way Rentals Within Northern Territory

A minimum continuous rental duration of 4 days (4 days x 24 hours/ 96 hours) is applicable for One-Way rentals commencing and returning within the Northern Territory and a one-way rental fee of \$550 will always apply. One-way rentals are provided “On Request” and subject to availability.

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One-Way Rentals Within Western Australia

A minimum continuous rental duration of 5 days (5 days x 24 hours) is applicable for One Way Rentals within WA and a one way fee will apply (refer to table below) unless noted and approved by Avis an exception. One Way rentals are provided "On Request" and subject to availability.

N/A = One Way rentals not available between these locations. **Perth Metro** = Includes Perth City, Perth Airport, Osborne Park, Wangara & Welshpool. One Way rentals are not available to/from Fremantle.

| To → From ↓ | Perth Metro | Esperance | Albany | Geraldton | Carnarvon | Exmouth / Learmonth | Karratha | Port Hedland | Broome | Kununurra | Newman | Bunbury | Busselton |
|------------------------|-------------|-----------|---------|-----------|-----------|------------------------|----------|--------------|---------|-----------|---------|---------|-----------|
| Perth Metro | - | \$ 825 | \$ 330 | \$ 330 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 110 | \$ 110 |
| Esperance | \$ 825 | - | \$ 330 | N / A | N / A | N / A | N / A | N / A | N / A | N / A | N / A | \$ 550 | \$ 825 |
| Albany | \$ 330 | \$ 330 | - | N / A | N / A | N / A | N / A | N / A | N / A | N / A | N / A | \$ 330 | \$ 330 |
| Geraldton | \$ 330 | \$ 1100 | \$ 825 | - | \$ 330 | \$ 825 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 550 | \$ 550 |
| Carnarvon | \$ 1100 | \$ 1100 | \$ 1100 | \$ 330 | - | \$ 330 | \$ 550 | \$ 825 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 |
| Exmouth / Learmonth | \$ 1100 | \$ 1100 | \$ 1100 | \$ 825 | \$ 330 | - | \$ 550 | \$ 825 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 |
| Karratha | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 550 | \$ 550 | - | \$ 110 | \$ 825 | \$ 1100 | \$ 550 | \$ 1100 | \$ 1100 |
| Port Hedland | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 825 | \$ 825 | \$ 110 | - | \$ 550 | \$ 1100 | \$ 330 | \$ 1100 | \$ 1100 |
| Broome | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 825 | \$ 550 | - | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 |
| Kununurra | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | - | \$ 1100 | \$ 1100 | \$ 1100 |
| Newman | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 1100 | \$ 550 | \$ 330 | \$ 1100 | \$ 1100 | - | \$ 1100 | \$ 1100 |
| Bunbury | \$ 110 | \$ 550 | \$ 330 | N / A | N / A | N / A | N / A | N / A | N / A | N / A | N / A | - | - |
| Busselton | \$ 110 | \$ 825 | \$ 330 | N / A | N / A | N / A | N / A | N / A | N / A | N / A | N / A | - | - |

All Learmonth Airport (LEA) rentals will incur a \$77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification

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ONE WAY RENTAL POLICY- EXCEPTIONS:

Cairns / Port Douglas – No one way fee applies when renting between these locations.

Gold Coast / Brisbane / Sunshine Coast – No one way fee applies when renting between these locations.

Gladstone- one-ways are not permitted to/from Gladstone

Port Lincoln – One Way Rentals commencing from Port Lincoln are not allowed, the only exception being rentals between Port Lincoln and Adelaide. One Way Rentals from Port Lincoln to Adelaide require a minimum 5 day length of rental, and a one way fee of \$440 will apply. **Limited KM's of 100km per day apply to all rentals starting in Port Lincoln.**

Tasmania

One way rentals within Tasmania do not incur a one way fee.

One way rentals into or out of Tasmania are not permitted.

One-way rentals are provided "On Request" and subject to availability.

Perth/Exmouth One Way Special – 01 April – 30 November **(EXCEPTION)**

Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Perth to Exmouth/Learmonth within the period 01 April – 30 November will incur a one-way fee of \$440.00

Vehicles rented for 7 days (7 x 24 hours / 168 hours) or more from Exmouth/Learmonth to Perth within the period 01 April – 30 November will incur a one-way fee of \$440.00

Eligible vehicle groups for the Per/Exmouth one-way special are:, **CFAR, IFAR and PFAR**

All eligible vehicles are provided "On Request" and subject to availability

Refer to the table on the previous page listed under One-Way Rentals Within Western Australia for vehicles rented between Perth and Exmouth/Learmonth (and vice versa) outside of this period / rental duration.

All Learmonth Airport (LEA) rentals will incur a \$77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification

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RESERVATIONS FREESALE POLICY

Advance reservations are required as per the below table
 Freesale applies to ICAR, SCAR, IFAR, CFAR and FVAR only in metropolitan locations
 Freesale applies to ICAR, CFAR and IFAR only in country and remote locations
 Freesale does not apply to one-way rentals. Advanced reservations are required for one-way rentals as per the below table

Note: Freesale only applies to the following WA locations: Perth - all locations, Broome and Kununurra for the vehicle groups as specified for remote locations.

Blackout Periods: Freesale is not applicable for FVAR during the following periods:

Mainland: 4 April 2024 – 27 April 2024 and 13 December 2024 to 5 January 2025

Tasmania: 4 April 2024 – 27 April 2024 and 13 December 2024 to 25 January 2025

| | |
|--|---|
| <p>Metropolitan Locations ICAR, SCAR, CFAR, IFAR 5 days for rentals commencing and returning to the same city. 14 days for one way rentals within and between QLD, ACT, NSW, SA & VIC 10 days for rentals commencing and returning within WA</p> | <p>FVAR 10 days for rentals commencing and returning to the same city. 14 days for one way rentals within and between QLD, ACT, NSW, SA & VIC 10 days for rentals commencing and returning within WA (Perth Airport & Perth City only).</p> |
| <p>Country and Remote Locations ICAR, CFAR, IFAR 5 days for rentals commencing and returning to the same city. 14 days for one way rentals within and between QLD, ACT, NSW, SA & VIC 14 days for one way rentals commencing and returning with WA 14 days for one way rentals commencing and returning within NT</p> | <p>FVAR 14 days for one way rentals commencing and returning within the NT (Darwin Airport only)</p> |
| <p>One Way Rentals between Participating Locations (Refer One Way Rental Policy)</p> <p>All one-way rentals require an advanced reservation a minimum of 14 days prior to pick up date and are not eligible for Freesale.</p> | |

The following Western Australia locations do not offer freesale: Albany, Bunbury, Geraldton, Exmouth, Learmonth and Carnarvon – rentals from these locations will be on a request basis.

The following South Australia locations do not offer freesale: Port Lincoln

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RESTRICTED DRIVING ROADS / AREAS

The below detailed driving restrictions apply to rentals on Avis Tour Rates. Should the Avis vehicle be driven over the restricted roads / areas detailed below, or on the Rental Agreement, Coverage options are void. Vehicle hire is subject to satisfactory road and weather conditions at all times.

General

The vehicle must only be used on roads that are properly formed and constructed as sealed, metalled or gravel roads (unless the road is for access to recognised accommodation grounds).

All vehicles, including vehicle groups IFAR & PFAR, cannot be driven on beaches or through streams, dams, rivers or floodwaters.

Vehicles rented from Mainland Australia may not leave the Mainland and be taken to Tasmania or any other island unless authorised in writing by Avis.

There are a number of roads in Northern Territory and Western Australia that are access roads to Aboriginal communities, driving is not permitted in these areas without an approved permit.

DRIVING IS FORBIDDEN IN EACH STATE AS FOLLOWS:**IN QUEENSLAND**

- i) On Highway No. 27: beyond Chillagoe in a westerly direction
- ii) On Highway No. 1: beyond Normanton in a southerly direction and no further north than Karumba
- iii) Beyond Cooktown to the north or Lakeland to the west
- iv) On the coastal road north of Cape Tribulation

IN NEW SOUTH WALES

- i) Above the snow line; being Jindabyne, from the beginning of June until the end of September

IN VICTORIA

- i) Above the snow line; being Bright, from the beginning of June until the end of September

IN WESTERN AUSTRALIA

- i) On the Kalumburu Rd, Tanami Rd, Canning Stock Route, Gunbarrel Hwy and Holland Track
- ii) On Broome-Cape Leveque Rd, Bungle Bungles, Karijini National Park and Windjana Gorge unless the vehicle is a four-wheel drive
- iii) On the Gibb River Rd unless noted as an exception and the vehicle is a four wheel drive

IN NORTHERN TERRITORY

- i) Gove Peninsula
- ii) On the Jim Jim Falls Rd to Jim Jim Falls and Twin Falls
- iii) On the Mereenie Loop unless the vehicle is a four wheel drive

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RESTRICTED DRIVING ROADS / AREAS CONTINUED...

Driving through the Northern Territory and Western Australia - FCAR, IFAR and PFAR only.

Note that this does not apply to one way rentals that have been confirmed under the “One Way Rentals – Into / Out of Northern Territory and Western Australia” section of these terms and conditions.

When rented from Queensland, New South Wales, Australian Capital Territory, Victoria and South Australia, FCAR, IFAR and PFAR can only be driven through the Northern Territory or Western Australia and vice versa during the dry season months April to November. Should assistance be required during this time it may not be possible. Should other vehicle categories be driven into the Northern Territory or Western Australia, or through the Northern Territory or Western Australia coverage options will be void. It is essential that Avis are advised that rental commencement of the Avis vehicle will be driven through the Northern Territory or Western Australia so coverage options can apply. Standard coverage option restrictions will apply.

ADDITIONAL INFORMATION

Should the current tax legislation, State or Federal, be revised, or Avis' operating costs increase due to the introduction of any tax revisions, Avis reserves the right to amend all charges.

Frequent Flyer / Traveller points are not applicable to rentals on Tour Rates.

Miscellaneous Charges

Vehicle Registration Fee, Administration Fee, Concession Recovery Fee or Premium Location Surcharge, one-way rental fees and related terms and conditions, kilometre charges, petrol deposit and tax are subject to change at any time. Avis will use all reasonable endeavours to provide notification of any changes as soon as possible.

Roadside Assistance: Avis will provide 24 hour roadside assistance for all inherent mechanical faults (as reasonably determined by Avis or its authorised repairer) at no additional cost provided that the fault does not arise as a result of any unauthorised use of the Vehicle in breach of clauses 3 or 4.1 of the [Avis Rental Terms and Conditions](#) (save, in respect of clause 4.1(n), for minor infractions).

For each roadside assistance call out for a fault or incident caused by The Renters act or omission (including, but not limited to emergency refuelling up to an amount required to reach the nearest petrol station), a tyre-related incident (unless The Renter has purchased Windscreen and Tyre Protection), Electric Vehicle battery recharge, lost keys, keys locked in the Vehicle, or a flat battery due to lights or other electrical equipment being left on, The Renter will be charged the Roadside Callout Fee, unless The Renter has purchased Roadside Assistance Cover.

Roadside Assistance Cover does not apply if the Vehicle has been used in breach of clause 3 or 4.1 of the [Avis Rental Terms and Conditions](#) (save, in respect of course 4.1(n), for minor infractions) or in respect of any additional amount(s) payable under clauses 8.1 and 8.2.

Roadside Assistance Cover IS NOT included in either the Standard Or Inclusive Rate programs.

Optional Charges

Pricing quoted includes GST, but optional charges including one-way fees may also attract an Administration Fee and PLS.

Excess Reduction (standard rates only), **Child Safety Seats, and any other additional products purchased at time of rental** are subject to change and **are payable directly to Avis at the time of rental**. Avis will use all reasonable endeavours to provide notification of any changes as soon as possible

Child Safety Seats / Child Booster Seats – Available on request at a rate of \$16.50 per day, to a maximum charge of \$88.00 per rental.

[Click here](#) for more information regarding baby and booster seats

Roadside Assistance- Available on request at a rate of \$5.50 per day, to a maximum charge of \$110 per rental.

[Click here](#) for more information regarding Avis Roadside Assistance

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General

Pricing quoted includes GST, but optional charges including one-way fees may also attract an Administration Fee and PLS. A card transaction fee of 1.29% will apply for all charges that are paid direct to Avis by The Renter.

All Learmonth Airport (LEA) rentals will incur a \$77.00 surcharge for collection and drop off of vehicles. This charge is subject to change without prior notification.

Tolls

There are a number of toll motorways in Australia, these located in Sydney, Melbourne and Brisbane. All motorways in Australia have electronic toll points (no toll booths). All renters must provide a valid debit or credit card at time of pick up to enable our partner Linkt to directly charge the applicable service fee and toll fee to The Renters cards. For further information please refer your customer to the Avis standard Terms and Conditions of Rental or to an Avis Rental Sales Agent on collection of their vehicle.

A number of motorways and city link roads in Sydney, Melbourne and Brisbane are electronic tolls only and do not have toll booths. All renters must provide a credit card or debit card to enable LINKT to directly charge the applicable toll fees. For further information please refer your customer to an Avis Rental Sales Agent on collection of their vehicle.

Please [click here](#) for more details regarding tolls and associated costs.

Payment

Acceptable payment requirements for the settlement of daily rental rates and miscellaneous charges

Payment of the daily rental rates can be by either of the following methods:

- | | | |
|--------------------|-----|--|
| Net Rates | i. | Payment by Avis approved Travel / Tour Voucher or NVR account authorising the charges to the Travel Agent / Tour wholesaler's Credit Account. |
| Gross Rates | ii. | The Renter can settle payment of all charges directly with Avis at the time of rental. Commission will be forwarded to the Travel Agent / Tour Operator. |

When paying by credit or debit card, a card transaction fee will apply of 1.29% (including GST) of the total rental invoice amount.

Deposits

All rentals are subject to a deposit at the time of vehicle collection to cover miscellaneous/optional charges and may also have to cover the applicable excess and a \$100.00 fuel bond. A credit or debit card is required. Avis Australia accepts all major credit cards. Debit cards will be accepted if they meet the following requirements: Be issued by a recognised bank, Display the Visa or Master Card logo and hologram, Display the Cardholder Name and Display the Card Number. Avis does not accept Prepaid and Reloadable Debit Cards as well as Travel Cards and EFTPOS cards. Avis does not accept electronic payments with phones or contactless tap and go payment types, The Renter must present a **physical** card.

The amount of the deposit is not debited to the card at rental collection; an authority only is taken until the conclusion of the rental when any applicable charges will be debited.

All renters must provide a credit card or approved debit card to enable LINKT to directly charge their applicable service fee and toll fee.

When paying by credit or debit card, a card transaction fee will apply of 1.29% (including GST) of the total rental invoice amount.

Refunds / Cancellation Fees

No cancellation fee will be charged if the rental is cancelled prior to commencement.

No refund will apply on unused rental days once the rental has commenced.

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[VERSION UPDATES](#)

| Version | Date of Change | Details of Change |
|------------------|-----------------------|---|
| v29112023 | 29/11/2023 | Corrected error with dates in freesale section (updated to 24/25 dates instead of 23/24) |
| v29112023 | 29/11/2023 | Removed SCAR from freesale table for Country/remote locations and added CFAR |
| V29112023 | 29/11/2023 | Update one-way exceptions to Qld. One-way to/from Gladstone is not permitted |