Amadeus Cars

Prompt Card

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▶ Car Location List

List all companies, all areas in Paris	**CLPAR**
Single-company XX in London	**CLXXLON**
Single-company XX, country specific Spain, vicinity airport	**CLXXES-A**
Vicinity Codes	**A-Airport, T-Terminal, O-Off-terminal, C-City, R-Resort, H-Hotel, P-Port/Ferry, X-Rail, N/W/S/E-North/West/South/East of city**

▶ Complete Access Plus

Features	Benefits
Direct connection to the providers' system for availability data	Fast quotation of the Estimated Total rate
Display of the Estimated Total (please see explanation below)	Clear and concise information regarding "what is included"
Negotiated rates can be displayed before they are booked	Coherent breakdown of the Estimated Total rate

▶ Car Availability and Rates

Car Rate Availability for Paris CDG, current date, for one day (arrival/return time is mandatory)	**CACDG/ARR-1000-1200** **CACDG/ARR-10P-8A**
Car Rate Availability for Frankfurt, arriving on 15 July and leaving on 18 July	**CAFRA15JUL-18JUL/ARR-1000-1200 or** **CAFRA15JUL-3/ARR-1000-1200**
Single-company Rate Availability for the company on line 4 of a multi-company CA display	**CA4**
Car Rate Availability for the arrival airport and date of the air booking in segment 4	**CAS4**
Car Rate Availability from a Car Location List display	**CAAB13FEB-5/ARR-1400-1200**
Car Rate Availability for an Amadeus non-airport location	**CAXX PARC60 13OCT-2/ARR-0900-1800**

▶ Car Availability Options

These options are available to facilitate the search for the rate that meets your client's needs. Several options can be included in the same entry, in any order, to tailor the response. Add the options to the basic request or modify an existing display with CA/.

Request vehicle type 'Economy'	**/VT-E**
Request the least expensive E, C, and F car class and any class for a two-door car	**/VT-E-C-F-*B (max. 5 class options)**
Compare prices within and between car classes (multi-company only)	**/VTA-C-I**
Add Drop-off information if different to Pick-up (must be a valid ISO airport code)	**/DO-CDG**
Add Drop-off information if different to Pick-up for a non-Amadeus Location (single company display only)	**/DO-NCE325***
Request Rate Code, 'Standard' by default (B-Business, C-Corporate, L-Inclusive, G- government)	**/RC-L**
Request Rate Code with Duration (D-Daily, E-Weekend, W-Weekly, M-Monthly)	**/RC-SW-**

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▶ Car Availability Options

Note: if you specify a pick-up which is on or after 12:00 Thursday and the drop off is before 23:59 on a Monday and the rental involves keeping the car over a Friday or Saturday night, weekend rates are displayed by default. If no weekend rates are loaded or applicable for any car company, daily rates will be displayed instead.

Display rates in another currency (e.g. USD)	**/FC-USD**
Request Availability for companies XX and ZZ only	**/CO-XX-ZZ**

▶ Scrolling Options

There are numerous entries that allow you to move from one display to another, as well as change dates quickly.

Modify a display to Pick-up date next day or yesterday	**MN or MY**
Move previous multi-company Rate Availability display	**MPCM**
Move previous single-company Rate Availability display	**MPCA**
Move previous Car Location List	**MPCL**
Move previous Car Terms	**MPCT**

▶ Car Rate Features

The Car Rate Features display shows rate and policy information directly from the car provider's database; it will also give you the total estimated rental cost (please see explanation below) together with all the necessary information about what is or is not included in the rental. It is also possible to sell from the Car Rate Features display.

View Car Rate Features display (enter the line number from the availability display)	**CR1**
View only particular topics	**CR1/COV/VEH**
View Car Rate Features for car segment booked from a Complete Access Plus display	**CRS3 (car segment in line 3 of the PNR)**

▶ Estimated Total

The Estimated Total includes

The base rate for the rental (rental charge for the duration of the rental: 1 day, 2 days etc.)	Any mandatory insurance / coverage
	The 'one-way' charge, if applicable
All surcharges	All applicable taxes

▶ Car Terms and Conditions (for non-Complete Acces Plus Providers only)

The Car Terms display is a compilation of information related to the rental location (tax, surcharge, coverage and car type) -and rate rules (rate codes, guarantee requirements, deposit requirements, pickup and return rules etc). You can also sell from the Car Terms display.

View Car Terms from a single- or multi-company availability display (enter line number)	**CT1**
View only particular topics	**CT1/COV/VEH**
View details of a specific car segment	**RTSVCC2**

▶ Car Sell

Car Sell from a single- or multi-company Car Rate Availability display, line 1	**CS1**
Car Sell from a flight segment in the PNR	**CSZIS3/VT-ECMN/RC-SD-**
Direct (Long) Sell	**CS EP LHR 13MAR-2/VT-FCAR/ARR-1000-0800/RC-SD-**
Direct (Long) Sell for a non-Amadeus location	**CS ZE MIA 12JUL-3/VT-ECAR/PUP-FLMIA28***
Direct (Long) Sell with flight arrival information and return time	**CSZILHR12JUL/VT-ECMN/RC-SD-/ARR-CO9483-Y22MARMIA-0800-1000**
Car Sell from a Car Location List	**CSAB 18 MAY/VT-ECMN/ARR-1000-2100a**

▶ Sell Options

These options are used to add information to the Car segment of a PNR. The options are added as part of the Car Sell entry.

Including a non-default booking source number to the segment	**CS4/BS-98765432**
Corporate Discount number	**CS1/CD-4563269876**
Car Sell entry with customer ID number for frequent customers	**CS1/ID-1235468977**
Entering the /SI-option as part of the Car Sell transaction (Supplementary Information)	**CS2/SI-CUSTOMER TELEPHONE NUMBER**
Car Sell entry with Guarantee information	**CS2/G-CCAX4787…EXP1299**
Delivery	**CS2/DEL-2485 Route du Pin Montard 06902 Sophia Antipolis**
Collection	**CS2/COL-2485 Route du Pin Montard 06902 Sophia Antipolis**

▶ Guarantees

Guarantee by booking source	**CS1/G-BS12345678**
Booking source taken from agency AAA	**CS1/G-BS**
Guarantee by voucher payment	**CS1/G-VOUCHER**
Corporate Discount number	**CS1/G-CD123456**
Standard credit card	**CS1/G-CCXS75700189812016EXP0597**
Non-standard credit card	**CS1/G-CCXX12365987**
ID number	**CS1/G-IDTG890230**
Check	**CS1/G-CHECK or CS1/G-CHK**
MCO	**CS1/G-MCO 007 385 0031**
Guarantee of Payment	**CS2/G-CCXS1236549879563215EXP0599**

▶ Special Equipment

It is possible to add a request for special equipment at time of Car Sell. A list can be obtained by entering the transaction code CE with the starting letter of the desired equipment code, e.g. CEL.

Request special equipment type per vehicle (e.g. CSB-Baby Seat, CST-Child Seat)	**CS3/SQ-CSB-** **(max. 5 equipment types)**

▶ e-Voucher

Issue a full credit e-Voucher BN (1234) from car segment #2	**CVP/S2/ET/BN-C1234/VV-FC**
Reissue an e-Voucher (e.g after car segment modified)	**CVP/S2/ET/P1**

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▶ Modification

Some of the options can also be used in a modification to the car segment in the PNR, as shown below, where segment 2 is modified in each case. Options that change the conditions of a car rental will cause a new request to be sent to the provider and the rate amount and the confirmation number may be changed.

Change Arrival/Return time	**2/ARR-1800-1200 or /RT-1200**
Change Drop-off date from display	**2/DD-7NOV**
Change Pick-up date from display	**2/DT-1NOV**
Change Pick-up date and duration	**2/DT-5APR-3**
Change Vehicle Type	**2/VT-ECMN**
Modify (add to) the initial entry for segment 2 of the PNR	**2/SI-*AND SUNROOF**
Delete Supplementary Information	**2/SI**
Change Booking Source	**2/BS-98765432**
Change ID or CD number	**2/ID-1235468977** **2/CD-4563269876**
Delete DEL or COL options	**2/DEL-**

▶ Cancellations

A booking will appear as a CCR segment in the Amadeus PNR. It is possible to cancel the segment by using the entry below.

Cancel the car booking appearing as segment 2 of the PNR	**XE2**

▶ Location Policies

Information regarding location policies such as vehicle types, tax rates, coverage and surcharges can be found using the Car Policy display entry (CPO).

Request all location policy information	**CPOZINCE**
Request tax information	**CPOZELHR/TAX**
Request surcharge information	**CPOZDDFW/SUR**
Request coverage information	**CPOETSTL/COV**
Request vehicle make information	**CPOEPCDG/VEH**

▶ Information Pages

Complimentary information such as address, opening hours and special equipment supported can be found in the car provider's own Car Location Policy pages in the Amadeus Information Pages (AIS).

Request complete company policy information at an airport	**GGCARZDSYD**
Car Provider specific Help pages	**HECARXX**
News page	**GGNEWS**

For further information on Amadeus Cars, please see the Amadeus on-line help pages by entering HECAR in the Amadeus System.

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▶ Vehicle classification codes

Category		Type		Transmission/ Drive		Fuel/ Air-conditioning	
M	Mini	B	2-3 Door	M	Manual Unspecified Drive	R	Unspecified Fuel/Power With Air
E	Economy	C	2-4 Door	N	Manual 4WD	N	Unspecified Fuel/Power Without Air
C	Compact	D	4-5 Door	C	Manual AWD	D	Diesel with Air
I	Intermediate	W	Wagon/ Estate	A	Auto Unspecified Drive	Q	Diesel without Air
S	Standard	V	Passenger Van	B	Auto 4WD	H	Hybrid with Air
F	Fullsize	L	Limousine	D	Auto AWD	I	Hybrid without Air
P	Premium	S	Sport			E	Electric with Air
L	Luxury	T	Convertible			C	Electric without Air
X	Special	F	SUV			L	LPG/Compressed Gas with Air
N	Mini Elite	J	Open Air all terrain			S	LPG/Compressed Gas without Air
H	Economy Elite	X	Special			A	Hydrogen with Air
D	Compact Elite	P	Pick Up Regular Cab			B	Hydrogen without Air
J	Intermediate Elite	Q	Pick Up Extended Cab			M	Multi Fuel/Power with Air
R	Standard Elite	Z	Special Offer Car			F	Multi Fuel/Power with No Air
G	Fullsize Elite	E	Coupe			P	Petrol with Air
U	Premium Elite	M	Monospace			Z	Petrol with No Air
W	Luxury Elite	R	Recreational Vehicle			U	Ethanol with Air
O	Oversize	H	Motor Home			X	Ethanol with No Air
		Y	2 Wheel Vehicle				
		N	Roadster				
		G	Crossover				
		K	Commercial Van/Truck				

Passenger Van Coding

IV = 6+ Seats
JV = Elite 6+ Seats
SV = 8+ Seats
RV = Elite 8+ Seats
FV = 10+ Seats
GV = Elite 10+ Seats
PV = 15+ Seats
UV = Elite 15+ Seats
LV = Luxury No seat req
WV = Luxury Elite No Seat req

SUV Coding

EF= 2- 4 Seats
HF = Elite 2- 4 Seats
CF = 4-5 Seats
DF = Elite 4-5 Seats
IF = 5+ Seats
JF = Elite 5 + Seats
SF = 5-6 Seats
RF = Elite 5-6 Seats
FF = 6+ Seats
GF= Elite 6+ Seats
PF = 7+ Seats
UF = Elite 7 + Seats
LF =Luxury No seat req
WF = Luxury Elite No Seat req

ACRISS EEIG
association of car rental industry systems standards

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▶ **Pseudo Codes**

Search criterias to be entered in the veichle type field for single and multi availability searches. (Not valid for long sell requests)

PSEUDO	DEFINITION
ACAR	Any standard vehicle
ALLB	2-3 door
ALLC	2 or 4 door
ALLD	4-5 door
AELT	Any Elite
ACPR	Coupe/ Roadster
ASPC	Non-Standard Fleet
APUP	Any Pickup
AWGN	Wagon
AREC	Recreational Vehicle
ASUV	Sports Utility Vehicle
AVAN	Passenger Van
ASIX	Any 6+ psgr. van, SUV
AEIG	Any 8+ psgr. van
AFWD	Any 4Wheel Drive, all wheel drive
ATRV	All terrain vehicle
ACGO	Commercial truck
ALMO	Limousine
ASPT	Sports vehicle
ACNV	Convertible
AOFR	Special Offer Car
AMNO	Monospace
AMTO	Motor Home
AMCY	2 wheel drive vehicle
ACRS	Crossover
AMAN	All manual transmission vehicles
AUTO	All automatic transmission vehicles
AGAS	All gasoline powered vehicles
APET	All petro powered vehicles
ADSL	All diesel powered vehicles
AGRN	Any Green Vehicle(hybrid, electric, LPG, hydrogen, multi fuel
AHYB	All hybrid vehicles
AELC	All electric powered vehicles
AHYD	All hydrogen vehicles
AMFP	All multi fuelled powered vehicles
ACPG	All LPG/ compressed gas vehicles
AETH	All ethanol powered vehicles