



**Total  
Transport  
Solution**

**Vehicle Guides**  
South Africa  
Namibia  
Botswana

**Charges  
Explained**

**Value  
Added  
Products**

**Avis Car Rental  
Branch  
List**

**Contact  
Us**

***Avis total transport solution***

**Southern Africa Directory 2013 / 2014**

**AVIS**

# Avis Southern Africa's total transport solution

## Self Drive

### South Africa

#### **AVIS** Car Rental

- A wide range of low mileage, latest model cars

#### **Optional Extras**

- Avis GPS Navigation

#### **AVIS** Luxury Cars

- The finest fleet of luxury vehicles

### Namibia

#### **AVIS** Car Rental

#### **Optional Extras**

- Avis GPS Navigation

### Neighbouring Countries

#### **AVIS** Car Rental

- Angola
- Madagascar
- Mozambique
- Zambia
- Botswana
- Malawi
- Namibia
- Zimbabwe

## Personalised Transfers

### South Africa

#### **AVIS** Coach Charter

- Flexible Travel
- Day Tours
- Overland
- Inner City

#### **AVIS** Point 2 Point

- Inner City

#### **AVIS** Chauffeur Drive

- Flexible Travel
- Day Tours
- Overland

## Commercial Vehicles

### South Africa

#### **AVIS** Van Rental

#### **AVIS** Truck Rental



# Vehicle Guides

Please select the relevant region

[www.avis.co.za](http://www.avis.co.za)

## South Africa



+27 861 021 111 / +27 11 923 3660

## Namibia



+264 61 233 166

## Botswana



+267 241 3901

# Vehicle guide - South Africa

## AVIS Car Rental

### The key to the Avis Fleet:



Passengers



Medium bags



Small bags



Tank capacity

CO<sub>2</sub>

Carbon emissions

### Mini

### Manual



- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Radio/CD
- Airbags
- Manual

A

VW Vivo or similar



CO<sub>2</sub>

4

2

1

45 unleaded

147 GM/km

### Intermediate

### Automatic



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

E

Toyota Corolla Sedan or similar



CO<sub>2</sub>

4

3

1

55 unleaded

165 GM/km

### Compact

### Manual



- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Radio/CD
- Airbags
- ABS
- Manual

B

VW Polo Hatch or similar



CO<sub>2</sub>

4

2

1

45 unleaded

144 GM/km

### Full Size

### Automatic



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

F

Honda Accord or similar



CO<sub>2</sub>

4

3

1

60 unleaded

184 GM/km

### Intermediate

### Manual



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

C

Toyota Corolla Sedan or similar



CO<sub>2</sub>

4

3

1

55 unleaded

138 GM/km

### Premium

### Automatic



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

G

Mercedes-Benz C Class or similar



CO<sub>2</sub>

4

3

1

60 unleaded

180 GM/km

### Intermediate

### Automatic



- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

D

Honda Jazz or similar



CO<sub>2</sub>

4

0

2

42 unleaded

187 GM/km

### Full Size

### Automatic



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

H

New BMW 3 Series or similar



CO<sub>2</sub>

4

3

1

60 unleaded

184 GM/km


# Vehicle guide - South Africa



**Note:**

All vehicles are right hand drive and models are subject to change without notice. The vehicle features referring to the number of passengers and bags are estimates only.

**Full Size / SUV 4x2 Automatic**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**I**

*Toyota Fortuner or similar*

5 passengers, 3 bags, 5 trunks, 80 diesel, CO<sub>2</sub> 248 GM/km

**Full Size / SUV 4x4 Automatic**



- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic


**L**

*Toyota Fortuner or similar\**

5 passengers, 5 bags, 2 trunks, 80 diesel, CO<sub>2</sub> 248 GM/km

\*On request only

**Luxury Automatic**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**J**

*Mercedes-Benz E Class or similar*

4 passengers, 4 bags, 2 trunks, 54 unleaded, CO<sub>2</sub> 177 GM/km

**People Carrier 8-Seater Manual**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**N**

*Hyundai H1 or similar*

8 passengers, 5 bags, 2 trunks, 75 diesel, CO<sub>2</sub> 241 GM/km

**Intermediate / SUV 4x2 Manual**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**K**

*Hyundai ix35 or similar*

4 passengers, 3 bags, 2 trunks, 55 unleaded, CO<sub>2</sub> 206 GM/km

**People Carrier 5-Seater Manual**



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**O**

*Toyota Avanza or similar*

5 passengers, 2 bags, 2 trunks, 45 unleaded, CO<sub>2</sub> 179 GM/km

# Vehicle guide - Namibia




## AVIS Car Rental

### The key to the Avis Fleet:

Passengers | 
 Medium bags | 
 Small bags | 
 Tank capacity | 
 CO<sub>2</sub> Carbon emissions

**Economy** **Manual**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Radio/CD
- Airbags
- Manual

**A**

**VW Vivo or similar**

4 | 
 2 | 
 1 | 
 45 unleaded | 
 CO<sub>2</sub> 147 GM/km

**Intermediate** **Automatic**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**E**

**Toyota Corolla Sedan or similar**

4 | 
 3 | 
 1 | 
 55 unleaded | 
 CO<sub>2</sub> 165 GM/km

**Compact** **Manual**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Radio/CD
- Airbags
- ABS
- Manual

**B**

**VW Polo Hatch or similar**

4 | 
 2 | 
 1 | 
 45 unleaded | 
 CO<sub>2</sub> 144 GM/km

**Premium** **Automatic**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**G**

**Mercedes-Benz C Class or similar**

4 | 
 3 | 
 1 | 
 60 unleaded | 
 CO<sub>2</sub> 180 GM/km

**Intermediate** **Manual**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**C**

**Toyota Corolla Sedan or similar**

4 | 
 3 | 
 1 | 
 55 unleaded | 
 CO<sub>2</sub> 138 GM/km

**People Carrier 8-Seater** **Manual**



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**H**

**VW T5 Kombi or similar**

8 | 
 5 | 
 - | 
 80 diesel | 
 CO<sub>2</sub> 193 GM/km


# Vehicle guide - Namibia



**Note:**

All vehicles are right hand drive and models are subject to change without notice. The vehicle features referring to the number of passengers and bags are estimates only.

**Full Size / SUV 4x4 Automatic**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**I**

**Toyota Fortuner or similar**

5 passengers, 5 bags, 2 trunks, 80 diesel, CO<sub>2</sub> 248 GM/km

**Speciality / Leisure AWD Automatic**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**M**

**Honda CRV or similar**

4 passengers, 3 bags, 2 trunks, 58 unleaded, CO<sub>2</sub> 225 GM/km

**Intermediate / SUV 4x2 Manual**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**K**

**Hyundai ix35 or similar**

4 passengers, 3 bags, 2 trunks, 55 unleaded, CO<sub>2</sub> 206 GM/km

**Speciality / Leisure 4x4 Manual**



- 4 Door
- Air-Conditioning
- Power Steering
- Driver Airbag
- Radio/CD
- Canopy
- Manual

**N**

**Toyota Hilux 4x4 Double Cab or similar**

4 passengers, 7 bags, - trunks, 80 diesel, CO<sub>2</sub> 229 GM/km

# Vehicle guide - Botswana




## AVIS Car Rental

### The key to the Avis Fleet:

Passengers | 
 Medium bags | 
 Small bags | 
 Tank capacity | 
 CO<sub>2</sub> Carbon emissions

**Economy** **Manual**




- 5 Door
- Air-Conditioning
- Radio/CD
- Manual

**A**

**VW Vivo or similar**

4 | 
 2 | 
 - | 
 45 unleaded | 
 CO<sub>2</sub> 147 GM/km

**Intermediate** **Automatic**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**E**

**Toyota Corolla Sedan or similar**

4 | 
 3 | 
 1 | 
 55 unleaded | 
 CO<sub>2</sub> 165 GM/km

**Compact** **Manual**




- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Radio/CD
- Airbags
- ABS
- Manual

**B**

**VW Polo Hatch or similar**

4 | 
 2 | 
 1 | 
 45 unleaded | 
 CO<sub>2</sub> 144 GM/km

**Premium** **Automatic**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**G**

**Mercedes-Benz C Class or similar**

4 | 
 3 | 
 1 | 
 60 unleaded | 
 CO<sub>2</sub> 180 GM/km

**Intermediate** **Manual**




- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**C**

**Toyota Corolla Sedan or similar**

4 | 
 3 | 
 1 | 
 55 unleaded | 
 CO<sub>2</sub> 138 GM/km

**Full Size / SUV 4x2** **Automatic**



- 5 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Automatic

**I**

**Toyota Fortuner or similar**

5 | 
 5 | 
 2 | 
 80 diesel | 
 CO<sub>2</sub> 248 GM/km




# Vehicle guide - Botswana



**Note:**

All vehicles are right hand drive and models are subject to change without notice. The vehicle features referring to the number of passengers and bags are estimates only.





**Speciality / Leisure 4x2 Manual**




- Radio/CD
- 4x2 Single cab
- Manual

**J**

*Toyota Hilux or similar*

				CO <sub>2</sub>
2	7	-	80 diesel	229 GM/km





**Speciality / Leisure 4x4 Manual**




- 4 Door
- Air-Conditioning
- Power Steering
- Driver Airbag
- Radio/CD
- Canopy
- Manual

**N**

*Toyota Hilux 4x4 Double Cab or similar*

				CO <sub>2</sub>
4	7	-	80 diesel	229 GM/km





**People Carrier 8-Seater Manual**



- 4 Door
- Air-Conditioning
- Power Steering
- Central Locking
- Electric Windows
- Radio/CD
- Airbags
- ABS
- Manual

**L**

*VW T5 Kombi or similar*

				CO <sub>2</sub>
8	5	-	80 diesel	193 GM/km



## **Renter / Additional Driver Requirements**

- Unendorsed driver's licence valid for a minimum of one year.
- A minimum age of 18 years applies and renters must have an unendorsed licence for a minimum of 1 year.
- International driver's licence is advisable.
- Valid passport.

Applicable to South Africa, Lesotho, Swaziland, Namibia and Botswana.

## **Additional Charges**

All additional charges are applicable to South Africa, Namibia, Swaziland, Lesotho and Botswana.

- Additional charges must be paid at time of rental at the counter with the renter's Credit Card.
- Debit Cards are not accepted.
- Refer to the additional charges table with the rate sheet.

### **Additional driver fee**

This charge is applicable to each additional driver, per rental. All additional drivers must be listed on the applicable rental agreement and will be required to produce their driver's licence at the rental counter. The additional driver must meet the minimum requirements. If an unlisted driver damages a vehicle, is involved in an accident, or theft of the vehicle, the renter will be liable for full damage / replacement costs.

**Note:** No more than 2 additional drivers per rental will be allowed.

### **After-hours fee**

An after-hours fee will be charged to renters wishing to collect or return their Avis vehicle before or after official trading hours.

### **Grace period**

A rental day is calculated on a 24 hour cycle which starts from the time of pick up. A grace period of twenty-nine (29) minutes will be allowed at return of vehicle. Should a vehicle be returned late, the renter will be charged for an additional day.

# Charges Explained

## Child safety seats

This is available from most locations for children up to the age of five years. It must be requested at time of reservation and the age of the child specified, so that the correct seat can be allocated. Fitment of these will be the responsibility of the renter. (72-hour advance reservation is essential for this service)



### Baby Safety Seat

#### Age / Weight:

0 kg - 9 kg / 0 - 12 months

#### Child Seat Range Number:

44 100



### Child Safety Seat

#### Age / Weight:

0 kg - 25 kg / 6 months - 3 years

#### Child Seat Range Number:

44 200



### Child Booster Seat

#### Age / Weight:

9 kg - 36 kg / 2 years and older

#### Child Seat Range Number:

44 300

## Accident administration fee

As the liability amount on the waivers only contributes towards the repair costs of the vehicle, an administration fee per accident will be levied to cover the costs of processing the claim. Items included in the fee are insurance assessor fees, quote gathering and legal services. This fee is charged in case of damage / theft.

## Delivery / collection charges

An applicable fee will be charged for delivery and collection within a 25km radius of the closest Avis office. If greater than 25kms, a charge per kilometre will apply. This service is also offered after hours, on public holidays and weekends at an additional charge.

## Fuel

There is no charge for re-fuelling when the vehicle is brought back to the Avis station with a full tank, or if the rate charged includes fuel. If the vehicle is not returned with a full tank, the customer will be charged the applicable amount to refill the tank, this cost will be deducted from the rental deposit.

## One-way and inner city charges

A one-way fee will apply when a vehicle is picked up and dropped off at a different location in Southern Africa.

## GPS one-way fee

When a vehicle one way fee is being charged, an additional GPS one way fee will be charged to return the GPS unit back to the original rental station.

## Rental contract fee

This amount is charged per rental contract for administering the legal requirement of storing them for a period of five years.



## **Sandblasting**

Should customers be travelling in the vicinity of the coastal areas, special care must be taken with regard to weather conditions, as sandstorms do occur. Damage as a result of this is not covered by the acceptance of waivers.

## **Second Spare tyres for Namibia only**

Second-spare tyres are available and should be requested 72 hours in advance

- Refundable deposit per tyre will apply.
- Rental amount per day (non-refundable) will be charged regardless if the customer has used the tyre or not.

## **Traffic fine administration fee**

All camera fines and unpaid parking tickets are sent to us in the name of our proxy. The onus is on Avis to provide the details to the relevant traffic authority, who will then re-issue the fine to the name and address of the renter on the Rental Agreement.

## **Tyres, rims and hubcaps**

Customers are required to replace any damaged tyres with an exact / similar tyre at their own cost. If the customer does not replace a damaged tyre, Avis will replace the tyre and charge the customer. No repaired tyres are accepted. Damage and repair is not covered by the acceptance of waivers unless included in the rate.

## **Delivery of replacement tyre in Namibia**

In Namibia there will be a charge per kilometre from the nearest Avis rental location for delivery of replacement tyres.

## **Under-carriage and water damage**

Any under-carriage or water damage caused to the vehicle during the rental is not covered by the acceptance of waivers.

## **Valet**

Vehicles need to be returned in the same condition in which the customer received the vehicle. If this is not the case it will be up to Management's discretion to charge a full valet.



## Personal Accident Insurance (PAI)

This applies in the event of specific injuries sustained as a result of an accident in a rented vehicle, within the agreed rental period. Personal Accident Insurance (PAI) is a reimbursement policy subject to policy rules and conditions (i.e. the renter must pay the expenses, provide proof and will then be refunded in terms of the policy rules). Purchase of PAI as indicated on the rental agreement, constitutes an acceptance of the benefits of the PAI policy and other accompanying arrangements if any, procured by the company for the renters benefit - but subject to all the terms and conditions of that policy and the other accompanying arrangements, if any, procured by the company for the renters benefit - but subject to all the terms and conditions of that policy and the other accompanying arrangements, if any.

The renter who accepts PAI, as well as all other passengers in the vehicle, will be covered for accidental bodily injury while driving, riding in, getting into or out of the Avis vehicle. Coverage is in effect up to “return date” indicated on the rental agreement or any Avis approved extension. The insurance will apply to persons up to the age of 75. PAI will cover the death benefit, repatriation, medical expenses and accident support.

Avis shall not under any circumstance have any liability to the renter for any of the benefits under that policy. Details of the extent of cover and the policy are available in the PAI brochure available at all rental locations. The renter shall in any event, be deemed to be aware of and accept all the terms and conditions of the policy.



## Waivers and Liabilities

Avis car rental rates include limited coverage of passenger liability and third party motor liability. This cover is subject to the terms and conditions of the Avis policy and waivers as is customary in this country. Limited coverage for passenger liability and third party motor liability subject to terms and conditions. Cover for loss by fire is normally included as well as damages to the rental car but this may not include loss or damage through civil unrest.

### Collision Damage Waiver (CDW)

For the customer's peace of mind, Avis offers a choice of waivers for their protection in the event of accidental damage to the vehicle:

- Standard Collision Damage Waiver: In the event of an accident or damage to the vehicle, the renter is responsible for the specified amount as indicated on the rate sheet for repair to or replacement of or part thereof (or the cost of damage repair, whichever is the lower).
- Super Collision Damage Waiver: A lower, non-waiverable liability amount will apply.
- Maximum Collision Damage Waiver: By choosing this option the renter will not be responsible for any liability amount (Unless breach of contract applies or exclusion from the rate).

Declining CDW means that the renter will be liable for the full amount of damages incurred or the specified liability amount as reflected on the Rental Agreement. Authorisation will be gained to secure the liability amount from the renters credit card for the duration of the rental.

**NOTE:** In the event of an accident or damage occurring while the vehicle was not driven by the renter, or other authorised driver as nominated on the rental agreement, the renter will be responsible for the full damage to or loss of the vehicle, if the vehicle was driven on unsuitable roads, the renter was driving negligently or if no other car, animal or object was involved.

### Theft Loss Waiver (TLW)

- Standard Theft Loss Waiver: If the vehicle or part of it is stolen while in possession of the renter, he/she will be responsible for the specified amount indicated on the rate sheet for repairs to or replacement of or part thereof.
- Super Theft Loss Waiver: A lower non-waiverable liability amount will apply.
- Maximum Theft Loss Waiver: By choosing this option the renter will not be responsible for any liability amount (Unless breach of contract applies).

Declining TLW means that the renter is liable for the full amount of loss or the total responsibility amount as reflected on the Rental Agreement. Authorisation will be gained to secure the amount of the liability for the duration of the rental from the renters credit card. Personal belongings in the car are not covered.

### Windscreen, Tyre Damage Waiver

This is an additional waiver offered as an option to the customer at the time of reservation or at the rental location. Should the renter take up this option there will be no liability for any damage to the windscreen, and tyres of the vehicle.

Costs subject to change without prior notice.

## Cross border procedures

### Cross Border Rentals

From South Africa to Namibia, Swaziland, Lesotho, Botswana and vice versa are allowed.

From South Africa and Namibia to Zimbabwe and Mozambique is not permitted.

From Botswana to Zimbabwe is on request.

From Namibia to South Africa, Swaziland, Lesotho and Botswana and vice versa are allowed.

Every vehicle going into one of the above mentioned countries from Namibia must have a "NAM" sticker on the back of the vehicle. The customer is requested to verify this before leaving the Avis location. A letter of authority for cross border rentals must be requested and obtained by the customer at the time of collection of the vehicle. If this is not obtained, Avis cannot be held responsible if the customer is refused entry.

### Cross Border Fees

A once off fee will be applicable to cross border rentals in the event that a customer takes the vehicles across the border during a rental and returns it to the pick up country. If the customer takes the vehicle across the border and drops it off in a neighbouring country, thereby incurring one-way fees, the cross border fee is not charged.

### One-Way Cross Border Fees

A one-way fee will be applicable when the customer returns the vehicle to a country different to the pick up country.

### Cross Border Road Tax Toll Fees

The below road tax toll fees are paid by the customer directly at the appropriate border:

- From South Africa to Namibia**  
 All vehicles entering Namibia are subject to a road tax levy of NAD 180. This is payable in CASH in Namibian dollars or Rands to Namibian officials when crossing the border. The road levy receipt must be kept and upon termination of contract be submitted at the Avis counter. Should the customer not submit this cross border road levy receipt at the Avis counter, their rental agreement will be charged with the applicable amount. Road levy is subject to change without prior notice.
- From South Africa and Namibia to Botswana**  
 Foreign vehicle border charge : Vehicles registered in the SACU- South Africa, Namibia, Botswana, Lesotho and Swaziland are charged P110 - Road levy fees.
- From Botswana into Zimbabwe and Namibia**  
 N300 road tax
- From South Africa into Swaziland**  
 A road tax fee of ZAR50 will be charged at the border for all vehicles with a foreign license plate.

### Liability applicable to cross border rentals

When the customer takes the vehicle across the border, local Collision damage waiver (CDW) and Theft loss waiver (TLW) conditions of the country entered will apply.

For more information and to view the latest fleet, click here.

[www.avis.co.za](http://www.avis.co.za)

## Value Added Products

### Luxury Cars



### Chauffeur Drive



### Point 2 Point



### Coach Charter





## Value Added Products

### **AVIS** *Luxury Cars*

Avis Luxury Cars offers a self-drive service for those people who want to experience the exhilaration of power and fun in a luxury rented vehicle. Avis' luxury drives are perfect for lavish self-indulgence. Nothing quite compares to the exhilaration of driving a high performance car on the open road or in a beautiful country and seaside setting.

Experience the thrill of driving a high performance convertible for a day, a week or as long as you desire. Avis Luxury Car division offers the ultimate experience in luxury with its wide range of self-drive spoils including the Audi A5 Cabriolet, BMW X6 and the spectacular Mercedes S Class.

***View Fleet >>***

### **AVIS** *Chauffeur Drive*

For the ultimate in comfort and convenience, choose a vehicle from our Luxury cars range and let our experienced chauffeurs drive you to your destination in safety and style.

Take in the views while you are chauffeured to a destination of your choice.

Services are available on an hourly, half-daily, transfer, full-day basis or a combination of these options.

***View Fleet >>***



## Value Added Products

### **AVIS** Point 2 Point

Avis Point 2 Point offers inner city personalised transfers for your customer from the airport to hotel, dinner or any other locations.

This service is available 24 hours a day on a pre-booked basis.

Our trained and experienced chauffeurs are supported by a dedicated Careline to ensure the safety and comfort of our customers.

Our range of vehicles include low mileage economy, sedan or multi- purpose vehicles.

***View Fleet >>***



### **AVIS** Coach Charter

Avis Coach Charter provides a transport solution for your group luxury overland transport needs. We offer a wide range of luxury coaches across southern Africa, for groups as small as 10 and up to a larger group of 60 passengers per coach. Avis Coach Charter is ideal for your leisure, corporate, sport and other mobility needs.

With a fleet of 40 luxury Coaches, Avis Coach Charter is fully operational in Gauteng and the Western Cape. We invite you to let Avis Coach Charter exceed your expectations by transporting you and your group in style, to exciting destinations across southern Africa.

***View Fleet >>***



# Luxury Cars Fleet



## AVIS Luxury Cars

**Note:**

All vehicles are right hand drive and models are subject to change without notice.

### Audi



- A3 Convertible
- A5 Convertible
- A7 Sportback
- A8
- Q3
- Q5
- Q7 ( 4x4)
- TT

### BMW



- 528i
- 640i Convertible
- X5 (4x4)
- X6 (4x4)

### Chrysler



- Voyager

### Infiniti



- Infiniti FX
- Infiniti M

### Jaguar



- XF

### Land Rover



- Discovery
- Evoque

### Mercedes Benz



- E Class
- E Class Convertible
- M Class (4x4)
- S Class
- SLK Convertible

### Mini



- Roadster

### Volkswagen



- Golf 6 Convertible
- Beetle

# Chauffeur Drive Fleet



## AVIS Chauffeur Drive

**Note:**

All vehicles are right hand drive and models are subject to change without notice.

### Audi



- A3 Convertible
- A5 Convertible
- A7 Sportback
- Q3
- Q5
- Q7 ( 4x4)

### BMW



- 528i
- 640i Convertible
- X5 (4x4)
- X6 (4x4)

### Chrysler



- Voyager
- Discovery
- Range Rover Evoque

### Hyundai



- H-1
- IX35

### Infiniti



- Infiniti FX
- Infiniti M

### Mercedes Benz



- C Class
- E Class
- E Class Convertible
- M Class (4x4)
- S Class

### Toyota



- Quantum
- Accessible transport Quantum modified for wheelchair travel

### Volkswagen



- T5
- Golf 6 Convertible
- Beetle

## Point 2 Point Fleet



## AVIS Point 2 Point

**Note:**

All vehicles are right hand drive and models are subject to change without notice.

### Economy



- Hyundai Accent or similar
- Max 3 passengers
- Economy

### Sedan



- Mercedes Benz C Class, BMW 320d, Jaguar XF, Audi A4 or similar
- Max 3 passengers
- Sedan

### MPV



- Volkswagen Caravelle T5 or similar
- Max 7 passengers
- Multi-purpose vehicle

# Coach Charter Fleet



## AVIS Coach Charter

### The key to the Avis Fleet:



Passengers



**Mercedes-Benz Sprinter 518**



15

- Super soft reclining seats
- DVD\* / Audio / PA \*optional
- Air Conditioning
- Fridge

A



**Volare A9**



22

- Super soft reclining seats
- DVD / Audio / PA
- Air Conditioning
- Fridge
- Front Wheel Drive

B



**Volksbus 18.310 OD Marcopolo Andare 850**



28 / 36

- Super soft reclining seats
- DVD / Audio / PA
- Air Conditioning
- Fridge
- Toilet

C D



**Scania K124 Marcopolo Paradiso 1200**



44

- Super soft reclining seats
- DVD / Audio / PA
- Air Conditioning
- Fridge
- Toilet

E



**Mercedes-Benz 2436 Marcopolo Paradiso 1200**



50

- Super soft reclining seats
- DVD / Audio / PA
- Air Conditioning
- Fridge
- Toilet

F



**Mercedes-Benz 2436 Marcopolo Paradiso 1000**



60

- Super soft reclining seats
- DVD / Audio / PA
- Air Conditioning
- Fridge

G

# Avis Car Rental Branch List

**Headquarters South Africa Tel: 011 923 3500 Fax: 011 923 3501**

Eastern Cape	Telephone	Address
East London Airport (ELS)	(+27 43) 736 1344	
East London Downtown (E9L)	(+27 43) 727 1324	8A Devereux Ave, Vincent
Graaff Reneit (ZOU)	(+27 49) 891 0786	760 Caledon Street, Graaff Reneit
Grahamstown (GRH)	(+27 46) 622 2235	Pepper Grove Mall, African Street
Jeffrey's Bay (JB0)	(+27 42) 296 0331	Wavecrest Engen Service Station, Dagama Road
King Williamstown (P4A)	(+27 43) 643 5279	136 Alexandra Road
Mthatha Airport (UTT)	+27 47) 536 0066	
Port Alfred (PF1)	(+27 46) 624 4353	Port Alfred Tourism Office, Causeway Street
Port Elizabeth Airport (PLZ)	(+27 41) 501 7200	
Port Elizabeth Downtown (PE7)	(+27 41) 363 3014	Greenacres Auto Centre, Cnr Newmarket & Ring Roads, Greenacres
Queenstown (BH9)	(+27 45) 838 1513	22-24 Grey Street

## Free State

Bethlehem (YY5)	(+27 58) 303 2364	Maluti Square, Sanlam Centre , 34 Church Street
Bloemfontein Airport (BFN)	(+27 51) 433 2331	
Bloemfontein Downtown (UQ9)	(+27 51) 447 6185	123 Nelson Mandela Drive, Westdene (086 579 4364)
Postmasburg (Z0W)	(+27 78) 874 0701	Asmang Iron Ore Mine, Postmasburg
Welkom (WEL)	(+27 57) 352 9552	Park Motors BMW Garage, Cnr Tempest & Stateway

## Gauteng

Braamfontein (BU6)	(+27 11) 336 0703	Main Concourse, Johannesburg Railway Station
Brakpan (BH8)	(+27 79) 510 8161	Clarks Garage, Cnr Springs & 20th Avenue
Centurion (CON)	(+27 12) 663 8133	Barloworld Toyota, 1302 South Street
Fourways (FW0)	(+27 11) 011 9085	The Pivot, Office Block D, Monte Casino Boulevard
Gautrain Sandton (YY0)	(+27 11) 666 1700	Shop 100, Chatz Corner, Cnr Rivonia and Johannes Roads, Sandton
Hatfield (H8D)	(+27 12) 362 7073	Duncan Walk Centre, 526 Duncan Street
Hyatt Regency (A7F)	(+27 11) 442 7012	Park Hyatt Hotel, Cnr Oxford and Bierman Roads, Rosebank
Isando (JN3)	(+27 11) 387 8230	3 Brabazon Road
Lanseria Airport (HLA)	(+27 11) 659 1415	
Menlyn (PZ4)	(+27 11) 552 9640	62 52th Street, Menlo Park
Midrand - Grand Central Airport (GCJ)	(+27 11) 315 1641	
OR Tambo International Airport (JNB)	(+27 11) 394 5433	
Ormonde (OM4)	(+27 11) 496 1235	46 Alwen Road, Evans Park
Pretoria Downtown (PY1)	(+27 12) 301 5020	70 Francis Baard Street
Rand Airport (JN8)	(+27 11) 827 4604	
Randburg (JN9)	(+27 11) 886 6724	Bond Centre, Cnr Bram Fischer & Bond Street
Rooдеpoort (R6T)	(+27 11) 674 2047	449 Ontdekkers Road, Florida Hills, Rooдеpoort
Sandton (J10)	(+27 11) 884 2221 (+27 11) 884 4029	167A Rivonia Road, Morningside
Soweto (S5A)	(+27 11) 980 3130	1837 Ndaba Drive, Protea North
Sunninghill (HS7)	(+27 11) 287 1002	Rivonia Crossing, Cnr Witkoppen and Achter Street, Rivonia
Vereeniging (FA2)	(+27 16) 422 8107	Cross Roads Centre, Cnr General Hertzog & Mario Milani Roads
Zambezi (AF4)	(+27 12) 543 3686	Zambezi Motor City, Cnr Zambezi & Lavender Close

# Avis Car Rental Branch List

KwaZulu Natal	Telephone	Address
Amanzimtoti (ZA6)	(+27 31) 904 3408	Arbour Crossing Centre, 2 Oppenheimer Road, Amanzimtoti
Ballito (TV6)	(+27 32) 946 1055	La Montagne Hotel, 100 Compensation Beach Road
Durban Downtown (DU8)	(+27 31) 310 9700	Royal Hotel Parkade, Ulundi Place
Harrismith (U0K)	(+27 58) 622 2188	100 McKechnie Street
King Shaka International Airport (DUR)	(+27 32) 436 7800	
Kokstad (U1F)	(+27 39) 727 4444	Mount Currie Inn, Main Road
Ladysmith (LH9)	(+27 36) 631 4447	70 Murchison Street
Margate Airport (MGH)	(+27 39) 312 0094	
Newcastle (A06)	(+27 34) 312 6452	23 Paterson Road, Newcastle
Pietermaritzburg, Downtown (POD)	(+27 33) 345 4601	Woodburn Garage, 10 Alan Paton Avenue, Pietermaritzburg
Pietermaritzburg, Oribi Airport (PZB)	(+27 33) 386 6101	
Pinetown (DU4)	(+27 31) 702 5534	154 Josiah Gumede Street
Richards Bay Airport (RCB)	(+27 35) 786 8100	
St Lucia (QJ3)	(+27 35) 590 1634	Shop 7, Ponta Lucia Centre, McKenzie Street
Umhlanga (DU7)	(+27 31) 561 6073	Cabana Beach Hotel, 10 Lagoon Drive
Vryheid (VA0)	(+27 34) 980 9254	Shop no1, 155 Kerk Street
Wild Coast (Z0N)	(+27 39) 305 4898	Main Bizana Road, Mzamba Beach, Port Edward

## Limpopo

Bela Bela (DJ3)	(+27 14) 736 3491	Engen Garage, Marks Street
Hoedspruit, Eastgate Airport (HDS)	(+27 15) 793 2014	Eastgate Airport, Hoedspruit
Lephalale (Z0V)	(+27 14) 763 4020	Palm Park Hotel, 1 OR Tambo Road, Lephalale
Makhado (S8K)	(+27 15) 516 2216	141 Krogh Street, Louis Trichardt
Musina (ZA8)	(+27 15) 534 2220	Lifestyle Corner, Hans vd Merwe Avenue
Phalaborwa Airport (PHW)	(+27 15) 781 3169	
Polokwane Airport (PTG)	(+27 15) 288 0171	
Tzaneen (T2Z)	(+27 15) 307 1573	Office No 74, Sapekoe Building, 1 Sapekoe Lane

## Mpumalanga

Hazyview (HV0)	(+27 13) 737 8539	Perry's Bridge, R40 Main Road, Hazyview
Kruger Mpumalanga Int Apt (MQP)	(+27 13) 750 1015	
Malelane (M2L)	(+27 13) 790 1306	TSB Airport, Station Street
Nelspruit - Downtown (UY3)	(+27 13) 757 0911	Riverside Auto Centre, Mystic River Crescent
Secunda (DE0)	(+27 17) 631 1286	Unit 6, Manie Maritz Street
Skukuza (SZK)	(+27 13) 735 5651	Skukuza Reception, Skukuza Camp, Kruger National Park
Witbank (W1B)	(+27 13) 692 6040	101 Mandela Drive, De Heuwel, Witbank

## Northern Cape

Kathu (Sishen) (A14)	(+27 53) 723 1273	Kathu Motors, cnr Hendrik van Eck & National Road
Kimberley Airport (KIM)	(+27 53) 851 1082	
Kimberley Downtown (KB7)	(+27 53) 861 1933	19A Schmidtsdrift Road, Kimberley
Upington Airport (UTN)	(+27 54) 332 4746	

## North West

Hartbeespoort (HD0)	(+27 12) 259 1248	Crossroads Centre, Verdi Street, Melodi
Mmabatho - Downtown (UC1)	(+27 18) 381 4010	4069 Newton Street, Industrial Site, Mafikeng
Potchefstroom (JN4)	(+27 18) 290 8535	Cnr Parys Ave & Holthausen Road
Sun City (SNC)	(+27 14) 552 1501	Welcome Centre



Western Cape	Telephone	Address
Cape Town Downtown (CW2)	(+27 21) 424 1177	123 Strand Street
Cape Town International Airport (CPT)	(+27 21) 927 8800	
Cape Town Film (C5T)	(+27 21) 424 1661	117 Strand Street
George Airport (GRJ)	(+27 44) 876 9222	
George Downtown (EC5)	(+27 44) 884 0144	37 York Street
Hermanus (S2A)	(+27 28) 316 4180	Engen One Stop Building, R43
Knysna (KY2)	(+27 44) 382 2222	Corner of Long & Fichat Street
Langebaan (UD9)	(+27 22) 772 2807	Shop 1, Coast to Coast Building, Lientjies Klip Road
Milnerton (CW8)	(+27 21) 552 6636	Milnerton Service Station, 434 Koeberg Road
Mosselbay (Q2W)	(+27 44) 695 3060	Jacks Motors, Caltex Garage, 1 Gericke Street, Voorbaai
Oudtshoorn (OUH)	(+27 44) 272 4727	Total Garage, 71 Baron van Rheeede Street
Paari (PA0)	(+27 21) 872 3165	410 Main Road
Parow (CW4)	(+27 21) 930 2348	67 Voortrekker Road
Plettenberg Bay (PB3)	(+27 44) 533 1315	Beacon Isle Hotel, Pharos Drive
Stellenbosch (SLH)	(+27 21) 887 0492	Checkers Centre, Meul Street
Strand (SRD)	(+27 21) 841 4440	Cnr Broadway & Main Road
V&A Waterfront (VA) (Reservations only)	(+27 21) 421 8490	
Worcester (WR0)	(+27 23) 346 5900	Motor City, 41 Mountain Hill Drive
Wynberg (CW6)	(+27 21) 797 4581	367 Main Road

## Neighbouring States

<b>Angola</b>		
Luanda Airport	244 2 22321551	
<b>Botswana</b>		
Francistown Airport	00267 241 3901	
Gaborone Airport	00267 391 3093	
Maun Airport	00267 686 0039	
Kasane	00267 625 0144	
<b>Lesotho</b>		
Maseru Airport	00266 223 50328	(After hours) 00266 587 00088
Lesotho Sun	00266 223 200088	
<b>Madagascar</b>		
Antananarivo Airport	00261 2022 61027	
Antananarivo Downtown	00261 2022 61027	
24/7	00261 3203 90070	

## Malawi

Blantyre Downtown	00265 1622 719	
Chileka Airport	00265 1692 368	
Lilongwe Airport	00265 1700 223	
Lilongwe Downtown	00265 1756 105	
Le Meridien Capital Hotel	00265 1671 495	

## Mozambique

Beira International Airport	00258 23301 265	
Maputo International Airport	00258 21466 5497	
Tete	00258 252 20331	



Namibia	Telephone	Address
Luderitz	00264 632 03968	25 Bismarck Street, Luderitzbucht
Ondangwa	00264 652 41281	Shop 6, Olunkono Centre
Otiwarongo (YY4)	00264 673 07708	Erf 219, Hage Geingob Street
Swakopmund Hotel	00264 644 02527	
Walvis Bay Airport	00264 642 07527	
Walvis Bay Downtown	00264 642 09633	89 Hage Geingob Street
Windhoek Airport (WDH)	00264 625 40271	
Windhoek Downtown (WD1)	00264 612 33166	Safari Hotel, Aviation Road

Swaziland	Telephone	Address
Matsapa Airport - Manzini	00268 518 6226	

Zambia	Telephone	Address
Lusaka Airport	00260 211 271020	

Zimbabwe	Telephone	Address
Bulawayo Airport	00263 968 571	
Bulawayo Downtown	00263 968 571	Cnr. 10th & Robert Mugabe Avenue
Harare Airport	00263 457 5404	
Harare Downtown	00263 479 6409	Cnr. 3rd & Jason Moyo Street
Victoria Falls Airport	00263 134 3506	
Victoria Falls Downtown	00263 134 3506	251 Livingstone Way, Cnr. Mallet Drive

## Reservations

### Avis Rent A Car

#### South Africa

reservations@avis.co.za  
+27 (0) 11 923 3660  
+27 (0) 861 021 111

#### Namibia

namreserv@avis.co.za  
+264 (0) 61 233 166

#### Botswana

botswanares@avis.co.za  
+267 397 5469



### The following information must be provided when making a reservation:

- Customer's name
- Pick-up location, date and time
- Drop-off location, date and time
- Flight details
- Car group / SIPP code
- Avis account number and voucher number (if applicable)
- IATA / Avis assigned number (if applicable)
- Rate code: The information in the reservation must correspond with the information on the voucher. Rate codes determine the amount invoiced.

### Value Added Products

**AVIS** *Point 2 Point* point2point@avis.co.za  
+27 (0) 861 220 011

**AVIS** *Chauffeur Drive* luxurycollection@avis.co.za  
+27 (0) 861 600 414

**AVIS** *Luxury Cars* luxurycollection@avis.co.za  
+27 (0) 861 600 414

**AVIS** *Coach Charter* coachcharter@avis.co.za  
+27 (0) 861 114 107

## Customer Care

### Avis Rent A Car

+27 (0) 11 923 3617

Intsales@avis.co.za

### Value Added Products

+27 (0) 80 000 1669

+27 (0) 11 923 3750



## ***Emergency and Breakdown roadside service (24 hours):***

**South Africa**                      carelineweb<customer\_service2@avis.co.za  
   +27 (0) 80 000 1669  
   +27 (0) 11 923 3642

**Namibia**  
– Inland                                +264 (0) 81 124 3100  
– Coastal                              +264 (0) 81 128 1206  
**Botswana**                            +267 (0) 713 10725

### **Services and support offered to Avis customers in South Africa, Namibia and Botswana**

- Mechanical assistance
- Auto-electrician assistance
- Flat tyre and battery assistance
- 24-hour towing service
- Repatriation of vehicle
- Locksmith assistance

## ***Medical Assistance - Europ Assist***

**South Africa / Namibia / Botswana**

+27 (0) 11 991 8000/9000

***Visit [www.avis.co.za](http://www.avis.co.za)***

***or call +27 (0) 861 021 111 / +27 (0) 11 923 3660***

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